

# **Newline Malaysia Privacy Policy**

NEWLINE MALAYSIA LIMITED (NEWLINE MALAYSIA) is committed to protecting your privacy. This policy sets out the personal data which NEWLINE MALAYSIA may collect about you and how NEWLINE MALAYSIA will use and safeguard this. Your application for and/or entering into a contract of (re)insurance with NEWLINE MALAYSIA constitutes your acceptance of the terms of this policy, as may be modified from time to time.

## Information Newline Malaysia May Collect About You

NEWLINE MALAYSIA may collect and process personal data about you, including:

- information you provide when completing forms or proposals for (re)insurance;
- information provided by you, your (re)insurers, (re)insurance brokers, intermediaries and professional advisers in obtaining (re)insurance, pursuing a claim against a NEWLINE MALAYSIA insured or presenting a claim under a policy; and
- details of transactions you carry out with NEWLINE MALAYSIA.

## Use of Personal Data

NEWLINE MALAYSIA may use the personal data it holds and collects about you to:

- provide you with information, products and services you request from NEWLINE MALAYSIA;
- underwrite and administer your policy;
- undertake obligations arising out of or in any way involving contracts entered into between you
  and NEWLINE MALAYSIA including, without limitation, assessing and processing claims under
  policies purchased from NEWLINE MALAYSIA;
- notify you of changes to NEWLINE MALAYSIA's products and services;
- communicate with you in response to your enquiries, comments and suggestions; and
- contact you when necessary.

## **Disclosure of Your Information**

NEWLINE MALAYSIA may also disclose your personal data to third parties:

- who perform (re)insurance, business or professional functions for NEWLINE MALAYSIA including, without limitation, (re)insurance companies, (re)insurance brokers, professional advisers and other service providers involved in investigating, adjusting, defending and settling claims involving you or auditing including, without limitation, investigators, independent claims adjusters, professional advisers and other service providers.
- if it sells or buys any business or assets, in which case NEWLINE MALAYSIA may disclose your personal data to the prospective seller or buyer of such business or assets.
- if NEWLINE MALAYSIA or substantially all of its assets are acquired by a third party, in which case
  personal data held by NEWLINE MALAYSIA about its customers will be one of the transferred
  assets.



 if it is under a duty to disclose or share your personal data in order to comply with any legal or regulatory obligation, to enforce or apply NEWLINE MALAYSIA's Terms and Conditions of Use or other agreements or to protect the rights, property or safety of NEWLINE MALAYSIA, its customers or others. Such includes, without limitation, exchanging information with other companies and organisations for the purposes of detecting and preventing insurance crimes, fraud protection and credit risk reduction.

NEWLINE MALAYSIA does not provide or sell your personal data to third parties for their commercial purposes, although it does provide personal data to third parties as described above.

NEWLINE MALAYSIA may also disclose your personal data to any member of its group (which term shall include its subsidiaries, ultimate holding company and subsidiaries of its ultimate holding company). Information submitted to one office may be accessed, stored or processed by another office in another country in which NEWLINE MALAYSIA or any member of its group has offices, including countries outside of Malaysia.

Where your personal data is disclosed to a group company in the United Kingdom, the data protection laws and regulations of that jurisdiction and of the European Union may also apply and your data may be collected and used in accordance with Newline Group's Privacy Statement, which is available online via https://newlinegroup.com/privacy-statement/ (or in other formats upon request).

Other than as described above, NEWLINE MALAYSIA will keep your data confidential, safe and secure. Your personal data will be kept for no longer than is necessary for legal and regulatory purposes and for NEWLINE MALAYSIA to meet its obligations to you.

#### **Your Rights**

You have the right to ask NEWLINE MALAYSIA not to process your personal data for marketing purposes. You can exercise this right at any time by contacting NEWLINE MALAYSIA at the email address provided at the end of this privacy policy.

## Access to Information

You have the right to access personal data held about you. Your right of access can be exercised in accordance with the Personal Data Protection Act, 2010. In order to make a data access request, please email privacyinfo@newlineuml.com. NEWLINE MALAYSIA reserves the right to make a reasonable charge to meet its costs in providing you with details of the information it holds about you where such is permitted by local law. If you consider any of the personal data NEWLINE MALAYSIA holds about you is inaccurate, you may request that that NEWLINE MALAYSIA corrects it.

## Changes to Newline Malaysia's Privacy Policy

Any changes to this privacy policy will be posted on our website and may be accessed at:

https://newlinegroup.com/privacy-statement/.

You should check the website periodically for changes to this privacy policy. Any changes to this privacy policy shall be effective immediately upon posting.

## **Contacting Newline Malaysia**

Questions, comments and requests regarding this privacy policy are welcomed and should be directed to NEWLINE MALAYSIA Data Protection Officer at the following address:



Newline Malaysia Data Protection Officer

Email: <a href="mailto:privacyinfo@newlineuml.com">privacyinfo@newlineuml.com</a>